



***Authorized Training Partner
Ruckus Certified Instructor
Instructor Qualification Process***
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RL*

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1. Overview

The Ruckus Wireless ('**Ruckus**') and Authorized Training Partner (**ATP**) Program enables qualified Ruckus partners to offer and deliver Ruckus-developed training courses to customers and other partners.

This document describes the process for Ruckus Certified Instructors to become accredited and maintain the certification.

2. Training Partner Benefits

Acceptance into this program enables Ruckus ATPs to generate additional revenue from training and certification activities.

Potential training partners include Ruckus distributors and resellers who have training facilities and/or an interest in delivering Ruckus training. Independent network technology training providers may also qualify as training partners.

3. Ruckus Certified Instructors

3.1 Ruckus Certified WiSE Staff

The training partner must have at least 1 (one) employees who has passed the WiSE Level 1 certification exam and whose certifications are currently valid (not expired) and a further 1 (one) Ruckus Certified Instructor. The Ruckus Certified Instructor is required to have passed the most current available version of the WiSE Level 1 exam.

3.2 Ruckus Certified Instructor

3.2.1 Prior to applying to become an RCI, candidates must meet the following requirements:

- Hold the currently available WiSE Certification Exam with a score of 80% or more.
- Hold a valid Certified Wireless Network Administrator (CWNA) certification, available through CWNP: <http://www.cwnp.com/>
- Hold additional Network Certification that demonstrates OSI Layer-2/Layer-3 proficiency.
- Register as a member of the Ruckus ATP Forum
- Submit a completed RCI application form

3.2.2 Ruckus Certified Instructor

The candidate must complete the following steps after acceptance of their application:

- Attend the current WiSE ILT class.
- Attend the Ruckus Certified Instructor - Instructor Skills Development (RCI-ISD) class. *
- Successfully pass the instructor skills assessment by a Ruckus staff instructor. *
- Successfully pass the RCI-ISD exam with a score of 80% or better.
- Commit to ongoing instructor development as directed by Ruckus staff instructor.

*-- Candidates may be eligible for exemption. Please inquire with a Ruckus staff instructor.

Accredited Ruckus Certified Instructors current as of June 1, 2015 and who do not hold the required certifications must comply with these requirements to maintain accreditation.

All accredited instructors must be approved and authorized by the Ruckus ATP Program Manager.

3.3 Ruckus ATP Program Manager

The training partner must have at least 1 (one) employee who is designated as the ATP Program Administrator. The role and responsibilities of the ATP Program Administrator are defined in document:

- **ATP-04 - ATP Program Administrator Role and Responsibilities** located at <http://ruckuseducation.forumchitchat.com/?forum=437217>

3.4 Termination of Accreditation

Ruckus Wireless and the Training Partner both reserve the right to terminate the Ruckus Certified Instructor (RCI) accreditation by providing 30 days written notice to the other party, or through termination of the Ruckus Wireless Partner agreement. No new classes will be scheduled by the ATP for the terminated RCI after notice has been given.

Immediate termination may result due to non-compliance of the ATP terms and conditions or the RCI qualification requirements.

After termination:

- The Partner will no longer be permitted to deliver Ruckus training courses unless the Partner has multiple RCIs or until the Partner obtains a replacement RCI.

4. Program Changes

The terms and conditions of this program are subject to change without notice. Please always refer to the latest version of this document. You may request it by sending e-mail to ATPsupport@ruckuswireless.com.

5. Agreement

The terms and conditions of this program apply to Ruckus Partners (distributors or resellers) who agree to become a Ruckus Authorized Training Partner.

A separate document titled “**ATP-03 Ruckus Wireless ATP Agreement**” outlining the full set of requirements and criteria regarding Ruckus ATP Program must be approved by Ruckus and signed by the Partner for these terms to apply.