

MIGRATION GUIDE

INITIAL GUIDANCE

If you have a factory-default Unleashed Access Point (AP) and no active Unleashed cluster in your network, then go ahead and add that AP's serial number into your Cloud Wi-Fi Console, observe the LEDs on the AP for troubleshooting tips, and you are ready to experience Cloud Wi-Fi.

If you have an active Unleashed network and want to use one or more of the APs for the Cloud Wi-Fi trial, please follow the steps below.

CONVERT YOUR EXISTING UNLEASHED APs FOR THE CLOUD WI-FI TRIAL

1. Unplug all APs from Ethernet.
2. Factory reset the APs that you want to connect to the Ruckus Cloud.
 - Power on the AP and wait 30 seconds for the AP boot process to proceed. Then press and hold the reset button for 10+ seconds.
3. Add this AP serial # to your Cloud Wi-Fi account.
4. Repeat steps #2-#3 for each AP that you want to add to your cloud account.
5. Wait for these APs to connect to the Ruckus Cloud prior to step 6.
 - The AP status in the Cloud user interface will show as "operational."
6. You can now connect your remaining Unleashed APs to the Ethernet.
 - The Cloud APs and Unleashed cluster can now co-exist.

PLEASE NOTE THAT THIS PROCESS IS FOR TRIAL PURPOSES ONLY. THIS IS NOT RECOMMENDED FOR A COMPLETE MIGRATION OF YOUR UNLEASHED APs TO CLOUD WI-FI. A FUTURE SOFTWARE UPDATE WILL AUTOMATE THE CONVERSION TO CLOUD WI-FI.